

QMPS

Safety Trainings

In partnership with the New York Center for Agricultural Medicine and Health (NYCAMH), we offer free safety bilingual trainings.

Hazard Communication training covers chemical labels, Material Safety data Sheets (MSDS), and use of personal protective equipment (PPE).

Animal Handling training Covers medicines, needle sticks, injuries, cattle restraint, bull dangers, and personal hygiene.

Foodborne pathogen training is designed to teach dairy farm workers how they can help reduce the spread of foodborne pathogens on the farms.



Quality Milk
Production Services

For more information e-mail
(preferred) or call:

Paula Ospina DVM, MPH, PhD
Extension Veterinarian

Bilingual educator

pav5@cornell.edu

t. 607.255-8202

f. 607.253.4000

Toll free: 877-645-5522

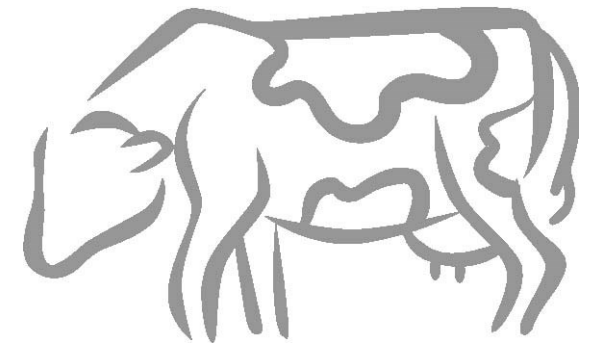
<https://ahdc.vet.cornell.edu/sects/QMPS/>

Cornell University
Quality Milk Production Services
240 Farrier Rd
Ithaca, NY 14853

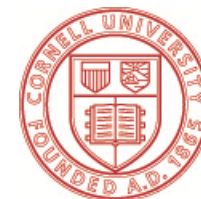


Quality Milk
Production Services

**Language Services
and Support**



Bridging the
Communication Gap



Cornell University
College of
Veterinary Medicine



Bassett Healthcare Network
New York Center for Agricultural
Medicine and Health

OUR LANGUAGE SERVICES



Spanish speaking workers are a remarkable asset to the dairy industry. However, accurate communication can be limited due to language, cultural, and educational barriers.

This communication gap can limit job performance. Our bilingual services can help bridge this communication gap.

Dr. Paula Ospina leads the bilingual training services at QMPS. She is a veterinarian, an epidemiologist, & a native Spanish speaker.

Our team consists of veterinarians and technicians from the Quality Milk Production Services of Cornell University.

Milker Training*

Milk quality is a priority for all farms. Unfortunately, due to language barriers, most training is done on-the-job and completed by other employees. This is an opportunity for improvement!

Let QMPS help you limit the unintended consequences of drift in procedures due to inappropriate training.

Milker training will focus on developing milking procedures SOP specific to your farm, focusing on the problematic issues inherent to your parlor and employees.

Translation*

Our staff can offer dairy specific translation and give you feedback on any training material. This includes SOPs, manuals, training packets, etc.



QMPS is a program within the New York State Veterinary Diagnostic Laboratory, a partnership between the NYS Department of Agriculture and Markets and the College of Veterinary Medicine at Cornell University.

Dairy topics*

In addition to milking there are a lot of other important daily tasks on a dairy: herd health, fresh cow health, maternity pen management, and calf management are only a few. QMPS language services can also help train and explain why and how these tasks should be accomplished.

New Hire Packet*

Wouldn't it be nice to have a complete bilingual packet of information for the new hire? A packet that includes SOPs, videos, and checklist...

Let QMPS help you create this packet AND if you set up a Follow-up services with QMPS we can keep your SOPs up to date!

Follow-up*

Don't let techniques, SOPs, and training get out dated! Set-up, monthly, bimonthly, quarterly follow-up trainings with QMPS.

We can keep SOPs up to date and get to know your employees. You can address problems as they come up. Employees will get used to training and won't see it as a negative experience.

***Cost:** all training and translation costs depend on the amount of time needed to prepare and the amount of training required. Please contact QMPS for details.