



Cornell University
Animal Health Diagnostic Center

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AHDC Strategic Principles

- ***Commitment to excellence in diagnostic services***

We are deeply committed to provide excellence in our diagnostic services to the veterinary and animal owner clientele. We strive to be “more than a testing lab” by providing consultation and integrated assistance to our clients in many areas including: sampling strategies, information on the proper interpretation of test results and suggestions on the application of corrective interventions and risk assessments. We are committed to an ongoing Quality Improvement process.

- ***Strong scientific foundation***

Our extensive multidisciplinary professional services are grounded in strong scientific foundations. The AHDC is an integral part of an academic department in a major College of Veterinary Medicine. This broadens the depth and breadth of the scientific resources available and distinguishes the AHDC from many other veterinary diagnostic laboratories, particularly those that are entirely commercial in focus.

- ***Application of technological innovations***

We strive to incorporate within our diagnostic services the latest in technological advances. We accomplish that by developing, adapting, maintaining and validating newer tests based on advances in science and technology while maintaining “gold standard” reference testing. We strongly support standards and standardization in the development and adoption of any new methods or technologies.

- ***Academic and outreach education***

We are part of an Ivy League academic institution with a long tradition of being a university where “... any person can find instruction in any study.” We contribute to the professional education of DVM students, as well as to post-graduate education training. We also extend our education services to veterinarians, producers, and the public in general.

- ***Engagement in animal health and welfare, food safety and public health policy***

We are engaged in the development of animal health and welfare, food safety and veterinary public health policy. We accomplish this through service on a wide range of task forces, committees, panels and advisory groups that help formulate policy for professional and producer organizations as well as state, federal and international agencies and organizations. We also provide support in emergency response to foreign or emerging animal diseases.

- ***Development of human resources***

We value our workforce diversity in all of its dimensions; including diversity in scientific and technical disciplines, national origin, gender, and personal and cultural dimensions. Our people are our most important and valuable resource. Education, training and acknowledgement of productivity are pillars of our institutional culture, one in which all opinions are valued.

- ***Sound business practices***

We are committed to maximizing the effectiveness of state and federal funds in the accomplishment of our mission. These government funds are leveraged by the generation of significant supplemental fee-for-service income. We are committed to maintain an overall positive financial balance and to providing

accurate, transparent accounting to our sponsors. This ensures a productive relationship with our sponsors.

- ***Efficient and effective communication and information management***

We provide multiple avenues for efficient and effective communication between all levels of the organization and between the organization and stakeholders. Timely, accurate and controlled information management is recognized as a critical component of the business we are in and service we provide.